

## WARRANTY INFORMATION

### Limited Warranty:

- *Body Flex Sports warrants your product against defects in materials and workmanship when used for the intended purpose under normal personal use and conditions, provided that the product receives normal maintenance and care. Any unauthorized alterations or improper assembly damage will also void this warranty. This warranty is valid for one year from the date of purchase.*
- *A proof of purchase must be presented (No Exception) for any warranty validation. All of these are for the original owner only and warranty begins from the date of the purchase.*
- *Body Flex Sports will provide a replacement part at no charge for any part found defective in material or workmanship during the warranty period. Under no circumstances will the manufacturer be responsible for damages or failures that occur as a result of improper assembly or failure to operate the product correctly.*

### Customer Service:

- *If any parts are missing or unusable, please Do Not Return The Product To The Store From Which It Was Purchased. Our dedicated Customer Service Staff is standing by to help you at:*
  - *Customer Service Center at: (888) 266-6789*
  - *Monday-Friday, 9:00 am to 5:00 pm (Pacific Time)*
- *Any parts you need will be happily mailed to you at your home.*

### Exchange and Returns:

- *For returns or exchanges, please contact the store where the purchase was made. Because various retail locations may observe different policies regarding returns and exchanges, neither the manufacturer nor the distributor can guarantee the satisfactory return or exchange of your purchase. Should you have any questions please feel free to contact our customer service department.*