



Monsters Live Forever™ Limited Warranty

What Does This Warranty Cover? This warranty covers any defects or malfunctions in a new Monster product that you have purchased from an authorized Monster dealer and that comes with this warranty statement.

How Long Does The Coverage Last? This warranty lasts as long as you own your Monster product. Coverage terminates if you sell or otherwise transfer it.

What Will Monster Do? Monster will mail you a replacement for any defective or malfunctioning product at no charge.

What Does This Warranty Not Cover? Any problem that is caused by abuse, misuse, commercial use, exposure to heat, bright light, sun, liquids, sand or other contaminants, contact with solvents or cleaners, malfunctions caused by other audio equipment, or an act of God (such as a flood) is not covered. Also, consequential and incidental damages and costs of removal or installation are not recoverable under this warranty. Some states and countries

do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you.

How Do You Get a Replacement? If something goes wrong with your product, call us.

“Authorized Dealer” means any distributor, reseller or retailer that (i) was duly authorized to do business and was permitted to sell You the Product under the laws of the jurisdiction where You bought the Product, (ii) purchased the Product directly from Monster or from a party with a contractual relationship with Monster and in accordance with the terms and conditions of such agreement and (iii) sold You the Product new and in its original packaging.

“Product” means the new Monster Product (i) that accompanied this warranty, (ii) that You bought from a Monster Authorized Dealer new and in its original packaging, and (iii) whose serial number, if any, has not been removed, altered, or defaced.



“You” means the first individual person that purchased the Product in its original packaging from an Authorized Dealer. This Limited Warranty does not apply to persons or entities that bought the Product (i) in used or unpackaged form, (ii) for resale, lease or other commercial use, or (iii) from someone other than an Authorized Dealer.

If You bought the Product in the United States (1-877-800-8989), Latin America (Mexico 011-882-800-8989), or Asia Pacific (China 400-820-8973), contact Monster, Inc. via postal service at 455 Valley Drive, Brisbane, CA 94005 (PLEASE NOTE THAT MONSTER DOES NOT ACCEPT PRODUCTS SHIPPED TO THIS ADDRESS – FOLLOW INSTRUCTIONS ON HOW TO MAKE A CLAIM BELOW). If You bought the Product in Australia, contact Monster’s agent, Convoy International Pty Ltd (02 9700 0111), Unit 7, 1801 Botany Rd, Banksmeadow, NSW 2019 Australia. If You bought the Product anywhere else, contact Monster Cable International Ltd., Ballymaley Business Park, Gort Road, Ennis, Co. Clare, Ireland. You can use one of the following telephone numbers: Canada 866-348-4171, Ireland 353 65 68 69 354, Austria 0800296482, Belgium 0800-79201, Czech Republic 800-142471, Denmark 8088-2128, Finland 800-112768, France 0800-918201, Germany 0800-1819388, Greece 00800-353-12008, Italy 800-871-479, Netherlands 0800-0228919, Norway 800-10906, Russia 810-800-20051353, Spain 900-982-909, Sweden 020-792650, Switzerland 0800834659, United Kingdom 0800-0569520.

We may ask you to complete a claim form and send the following items, with postage prepaid by you and with a Return Authorization Number (RMA) on the outside of the package or envelope

- The defective product,
- Proof of purchase, and
- a brief written description of the problem.

Monster will inspect your product and contact you within five business days to give the results of our inspection or simply mail a replacement product within thirty days. There is no charge for inspection.

How Does State Law Apply? This warranty is governed by the laws of the State of California, USA. It gives you specific legal rights, and you may also have other rights, which vary from state to state and country to country.* This warranty shall not affect any additional rights that you have under laws in your jurisdiction governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 44/99/EC.

* Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Ver.121912

©2011–2013 Monster, Inc.

© 2013 Monster, Inc.
455 Valley Drive, Brisbane, CA 94005

rm 855790

